



# TRANSPARENCY AND RELATIONS WITH THE GENERAL PUBLIC AND THE PRESS

In 2024, the EPPO received a total of **forty-two initial applications** which were registered as **public access requests**<sup>102</sup>. The EPPO replied to 41 of them, and to one remaining initial application pending from 2023. For one of the requests received in 2024, the answer was still pending at the end of 2024. Four confirmatory applications were lodged in 2024. For all of them, the initial decision to refuse access was upheld.

In its replies, the EPPO granted full access upon five of the applications. Further, on four other applications, the EPPO granted partial access only, to protect the privacy and integrity of individuals. Among these four, the protection of court proceedings and legal advice, as well as the purpose of investigations, was an additional consideration for three of the partially granted applications.

No access could be granted under the EPPO's rules in the remaining 32 cases. In 24 cases, including the four cases where the initial decision was upheld upon confirmation, the EPPO refused to grant access to documents based on the reason that the right to access under Article 109(1) of the EPPO Regulation, and hence the EPPO's applicable rules, do not extend to operational information from case files.

In two cases, access was refused to protect the EPPO's decision-making process, with the protection of the privacy and integrity of individuals being another consideration for one of the cases. In six cases, the requests did not allow the EPPO to identify any relevant document held by the EPPO.



[www.eppo.europa.eu](http://www.eppo.europa.eu)

In 2024 alone, the EPPO shared **200 news updates** on its corporate website, [www.eppo.europa.eu](http://www.eppo.europa.eu), keeping the public and stakeholders informed about its activities and achievements.

To further enhance the user experience, significant efforts were made throughout the year to optimise website content and accessibility. All content, available in all EU languages, along with regularly updated infographics, provides key insights for diverse audiences, including the general public, legal professionals, academics, and potential recruits.

The EPPO's website attracted **363 000 visitors** in 2024, underscoring its growing relevance as a hub for transparency and information. By 31 December 2024, a total of **506 documents** were made publicly accessible.

In addition to offering information, the website facilitates engagement through tailored contact forms, enabling users to report crimes, request public access to documents, inquire about job vacancies, arrange visits, or connect with the press team.

On social media, the EPPO maintained a growing presence on LinkedIn, Facebook, and X, collectively reaching more than **58 000 followers** by the end of the year. Recognising the evolving digital landscape, the EPPO continuously monitors and explores emerging trends and platforms, ensuring its communication strategy remains innovative and impactful.

